MOOTS COMPONENTS USA LIMITED WARRANTY

WHO IS WARRANTING THE COMPONENT

Moots components are warranted by Moots Cycles, Inc. (“Moots”), 2545 Copper Ridge Drive, Steamboat Springs, CO 80487.

WHAT AND WHO THIS WARRANTY COVERS, AND FOR HOW LONG

This limited warranty covers only those Moots components purchased directly from Moots or from authorized Moots retailers in the United States. If you purchased your Moots component outside of the United States, the specific warranty will be governed by the law of the country in which it was purchased. Moots warrants to the original owner of this new Moots component that the component shall be free of defective materials and/or workmanship as follows:

1. For Moots seat posts, handlebars and/or tail gator rear racks, three (3) years from the date of purchase; and
2. For Moots stems, five (5) years from the date of purchase.
3. For Moots forks, three (3) years from the date of purchase.

IMPORTANT NOTE: To the extent allowed by law, this limited warranty is not affective unless you are the original owner and you complete and send to Moots within two (2) weeks of the date of purchase the Moots Component Registration Card. This limited warranty is not transferable.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY

This limited warranty will be void in the event of, and does not cover: (1) normal wear and tear (including the results of fatigue), (2) defects, failures, or malfunctions that result from (a) abuse, misuse, alteration, modification, accident, neglect, downhill racing or stunt riding, (b) improper assembly, installation or maintenance, or (c) other abnormal, excessive or improper conditions or use. If there are other documents that were included with the component you purchased, there may be further restrictions on what this limited warranty covers. Please read those documents carefully.

WHAT MOOTS WILL DO TO CORRECT PROBLEMS

If Moots determines that the component you purchased is defective and the defect is covered by this limited warranty, Moots, in its sole discretion, will either repair it or replace it with the same or a comparable model.

HOW YOU CAN GET SERVICE FOR A DEFECTIVE COMPONENT

You must either (1) deliver the defective component to an authorized Moots dealer, or (2) ship the defective component to Moots at the address above, Attention: Warranty Repair. In either case, you must provide your original, dated purchase receipt. You are responsible for all shipping charges associated with the repair or replacement of the Moots component.

THE EXCLUSIONS FROM THIS LIMITED WARRANTY

The only remedies you have against Moots for a defective Moots component are those described in this limited warranty (i.e., repair or replacement of the component, at Moots’ option). ANY AND ALL OTHER CLAIMS YOU MIGHT OTHERWISE HAVE FOR DAMAGES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL OR CONSEQUENTIAL DAMAGES, ARE EXPRESSLY EXCLUDED UNDER THIS WARRANTY. THIS IS THE ONLY WARRANTY THAT MOOTS MAKES ON ITS COMPONENTS. ANY WARRANTIES THAT MAY BE OTHERWISE IMPLIED BY LAW, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. No Moots dealer, agent or employee may modify or change this limited warranty, and Moots makes no other warranty except as stated in this limited warranty.

OTHER STATES’ WARRANTY LAWS

As a consumer, you may have other legal rights, which may differ from state to state. Some states’ laws might not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long implied warranties last. Depending on where you live or purchased the component, some of the exclusions and limitations contained in this limited warranty might not apply to you.

IMPORTANT INFORMATION ABOUT CYCLE RIDING

Bicycle riding, particularly mountain biking and/or riding in a group, is an inherently dangerous activity and the bicycle rider is assuming that risk. Proper care and maintenance of your Moots component is your responsibility and can reduce the risk of injury.

COMPATIBILITY DISCLAIMER

Moots designs and builds high end stock and customized components to exacting specifications. Moots does not test frames or components made by other manufacturers to determine compatibility or safety when used in combination with Moots components. Moots components may not be compatible with all third-party products or accessories. Customer assumes all risks associated with the use of third-party products with all Moots components. Moots, its agents, employees and owners shall have no liability for any personal injury, disease, death, property damage or loss sustained or caused as a result of any Customer’s use of third-party products with Moots’ components.