



MOOTS BICYCLE FRAMES USA LIMITED WARRANTY

WHO IS WARRANTING THE BICYCLE FRAME

Moots bicycle frames are warranted by Moots Cycles, Inc. ("Moots"), 2545 Copper Ridge Drive, Steamboat Springs, CO 80487

WHAT AND WHO THIS WARRANTY COVERS, AND FOR HOW LONG

This limited warranty covers only those Moots bicycle frames purchased directly from Moots or from authorized Moots retailers in the United States. If you purchased your Moots bicycle outside of the United States, the specific warranty will be governed by the law of the country in which it was purchased. Moots warrants to the original owner of this new Moots bicycle frame that the frame shall be free of defective materials and/or workmanship as follows:

1. For all Moots Aluminum Rear Ends of full suspension mountain bikes for two (2) years from the date of purchase.
2. For all other Moots bicycle frames, for the lifetime of the original owner. This does not mean that these frames are indestructible and will last forever.

It simply means that these frames are covered under the specific terms of this limited warranty.

IMPORTANT NOTE: To the extent allowed by law, this limited warranty is not effective unless you are the original owner and you complete and send to Moots within 2 weeks of the date of purchase the Moots Bicycle Frame Registration Card. This limited warranty is not transferable.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY

This limited warranty will be void in the event of, and does not cover: (1) normal wear and tear (including the results of fatigue), (2) defects, failures, or malfunctions that result from (a) abuse, misuse, alteration, modification, accident, neglect, downhill racing or stunt riding, (b) improper assembly, installation or maintenance, or (c) other abnormal, excessive or improper conditions or use. If there are other documents that were included with the Moots bicycle frame you purchased, there may be further restrictions on what this limited warranty covers. Please read those documents carefully.

WHAT MOOTS WILL DO TO CORRECT PROBLEMS

If Moots determines that the Moots bicycle frame you purchased is defective and the defect is covered by this limited warranty, Moots, in its sole discretion, will either repair it or replace it at Moots' cost with the same or a comparable model.

HOW YOU CAN GET SERVICE FOR A DEFECTIVE BICYCLE FRAME

You must either (1) deliver the defective bicycle frame to an authorized Moots dealer, or (2) ship the defective bicycle frame to Moots at the address above Attention: Warranty Repair. In either case, you must provide your original, dated purchase receipt that has the bicycle frame's serial number printed on it. You are responsible for shipping charges associated with the repair or replacement of the Moots bicycle frame.

THE EXCLUSIONS FROM THIS LIMITED WARRANTY

The only remedies you have against Moots for a defective bicycle frame are those described in this limited warranty (i.e., repair or replacement of the bicycle frame, at Moots' option). ANY AND ALL OTHER CLAIMS YOU MIGHT OTHERWISE HAVE FOR DAMAGES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL OR CONSEQUENTIAL DAMAGES, ARE EXPRESSLY EXCLUDED UNDER THIS WARRANTY. THIS IS THE ONLY WARRANTY THAT MOOTS MAKES ON ITS BICYCLE FRAMES. ANY WARRANTIES THAT MAY BE OTHERWISE IMPLIED BY LAW, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. No Moots dealer, agent or employee may enlarge or modify this limited warranty, and Moots makes no other warranty except as stated in this limited warranty.



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OTHER STATES' WARRANTY LAWS

As a consumer, you may have other legal rights, which may differ from state to state. Some states' laws might not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long implied warranties last. Depending on where you live or purchased the bicycle frame, some of the exclusions and limitations contained in this limited warranty might not apply to you.

IMPORTANT INFORMATION ABOUT BICYCLE RIDING

Bicycle riding, particularly mountain biking and/or riding in a group, is an inherently dangerous activity and the bicycle rider is assuming that risk. Proper care and maintenance of your Moots bicycle frame is your responsibility and can reduce the risk of injury.

AFTERMARKET PRODUCTS WARNING

Moots designs and builds high end stock and customized frames and components to exacting specifications. Moots does not test components made by other manufacturers to determine compatibility or safety when used in combination with Moots frames. Moots frames and components may not be compatible with all third-party products or accessories. Customer assumes all risks associated with the use of third-party products with all Moots frames or components. Moots, its agents, employees and owners shall have no liability for any personal injury, disease, death, property damage or loss sustained or caused as a result of any Customer's use of third-party products with Moots' frames or components.

To Print in Internet Explorer: select the 'File' tab and then select 'Print'.

When the Warranty submission is completed, an email will be sent containing your Warranty information.