

MOOTS

What is a refinish/refurbish job? Can Moots add disk brake mounts to my customers frame?

Yes and Yes.

One of the finest aspects (and great selling point) of owning a Moots is that it's a lifetime frame. So, after your customer has owned their Moots and put many miles on it, you can send it back to us for a refinish job that will make the frame appear nearly like new. Once the frame reaches Moots we will do the following:

- remove all old decals
- remove shock unit and inspect (all YBB's and Full-Suspension bikes)
- check frame alignment
- add disc mounts, if necessary, to your Moots mountain frame or cross frame
- we will add hydro guides to the seat stay kit for hydraulic lines
- we will add 3 hydro guides to the top tube at the 7 O'clock position under the top tube to guide the hydro lines
- re-finish the entire frame with our signature satin bead-blast finish
- install new YBB slider if needed (extra charge for parts)
- apply new decals (current design only)

****THE PROCESS:** Please contact us directly at (970) 879-1676 to receive an Return Authorization Number so you can send the frame to us (please have serial number handy, located on the bottom of the bottom bracket shell). We will issue an RA# and take other pertinent information including your address, phone number, and method of payment. You then ship the frame (**stripped of all parts**) to us at Moots. (Please use the below address). An extra charge will be applied for removing any parts still remaining on the frame. Turnaround time upon our receipt of the frame is generally 2-4 weeks, depending on time of year. Also, please note the customer is responsible for all shipping costs and appropriate taxes.

MOOTS, 2545 COPPER RIDGE DRIVE, STEAMBOAT SPRINGS, CO 80487